

1004 HERRING AVE

WILSON, NC 27893

PHONE: (252)293-4150

FAX: (252)293-4151

TO: FCC

POINT OF CONTACT: KIMBERLY FARMER

SUBJECT: REQUEST FOR WAIVER FOR ITEM 21 ATTACHMENT FORM 471 APPLICATION 797092 CC
DOCKET NO. 96-45 AND CC DOCKET NO. 02-6

DATE: 3/16/2012

CC: SURAZAL SYSTEMS, INC SPIN: 143021108

To Whom it May Concern,

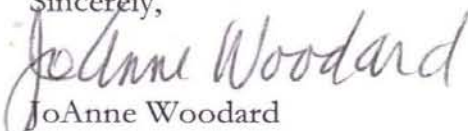
This letter of appeal is respectfully submitted on behalf of Sallie B Howard Charter School in reference to FRN 2167227 and FRN 2167230. The school's application for funding for these FRNS was recently denied. We are appealing the decision based on USAC's position that the Item 21 Attachment was not received on or before the filing deadline.

Attached you will find the fax log from the fax machine, managed by Time Warner Cable, which was used to fax the Item 21 Attachment over to USAC. We made the submission of the Item 21 Attachment in time and we are attaching the following to support it. Every available effort was made to retrieve the confirmation page that we received after submitting the attachment. Time Warner Cable (TWC), who manages our phone service, sent us a log of all items faxed from the school's fax machine. Additionally, we contacted the manufacturer's authorized service center Tereck Office Solutions at (919) 484-9270 for our fax machine which is Canon model number H12257. We spoke with Ms. Kimberly, the manufacturer's authorized representative, to see if there was away to retrieve confirmation pages that far back. Unfortunately, the fax machine that we currently use is unable to store items in memory from the time frame that we specified.

The following is an explanation of the Time Warner Cable attachment that we are providing as verification. In Column 1 TWC has listed the date and the time of the fax. Column 2 contains the school's fax number. Column 3 contains the number that the fax was sent to. Column 4 is the call duration in seconds and Column 5 are the digits that were dialed to make the call.

Therefore, I am requesting your reconsideration of this decision. If there is any additional information I could offer to you that would hasten this matter, please feel free to contact me at the number listed above. Thank you for your time and consideration of this important matter.

Sincerely,



JoAnne Woodard
Executive Director
BEN: 160621